

# SUPPORT



Satisfying our customers is our first priority when doing business. We would never leave a customer unassisted. Because using software and solving problems are not always an easy task, our support team has set up 3 ways to help you out.



## NO PROBLEMS, ONLY SOLUTIONS.

*"I need to insert a license. What should I do?"*

→ You can check the FAQ where you will find the answer. You can also call or e-mail our support team if you need a more thorough more explanations

*"I have a problem that is not answered in the FAQ."*

→ "Have you checked the advanced FAQ on the customer services website? Of course, you can directly call our office or send an e-mail to get an answer."



## ADVANTAGES

- We never leave a customer without an answer
- You can find answers in the FAQ on our website and the customer services website
- Our support team is very responsive by e-mail and available 24/7 by phone. In case of an emergency, you will always have an answer